



SSO MERCHANT CAPTURE INSTALLATION DIGITAL CHECK CX30 and EPSON-CAPTURE 1

SCO2 TRAINING GUIDE



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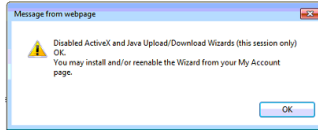
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Reference

This document provides instruction to clients for the Merchant Capture software. Fiserv's Technical Installation Team has made a sincere effort to ensure the accuracy and quality of this training material; however, no guarantee is warranted, expressed or implied, with respect to the quality, reliability, accuracy, or freedom from error of this document. The information contained in this document is subject to change without notice. Data used as examples are intended to be fictional. Any resemblance to real persons or companies is entirely coincidental.

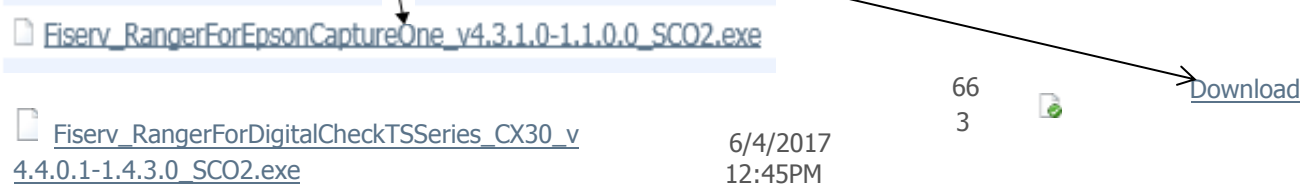
Open Internet Explorer type <https://ftp.ipsfiserv.com> in address bar, click enter. This takes you the Fiserv MoveIt site. Enter, SCO2client for the username, and Ip\$co0328 (that is a capital i) for the

password. Click on [Disable the Wizard \(for this session only\)](#)



Click on [RangerDriversAndSoftware](#).

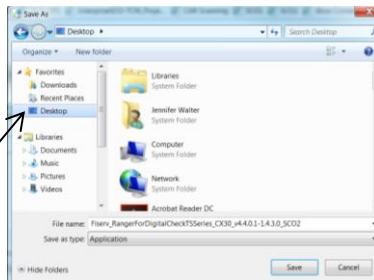
Click on scanner [Epson](#) OR [DigitalCheck CX30](#) click on "Download"



Click on "Save As"

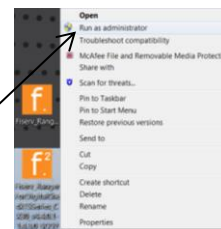


Select desktop, save

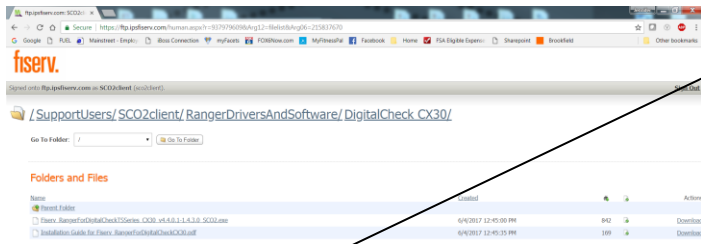


When download is complete (*if using Google Chrome, Mozilla FireFox or Microsoft Edge for scanning, see below before beginning the scanner installation), sign out and close window. Make sure the usb cord is unplugged from the back of the scanner before starting install. Always install scanner driver before Ranger Remote.

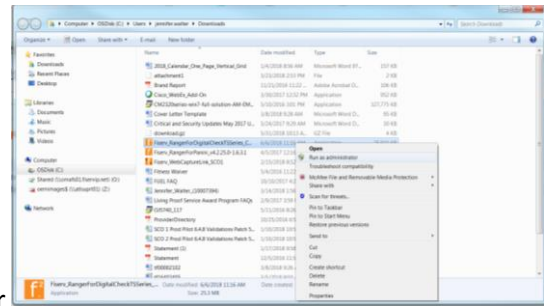
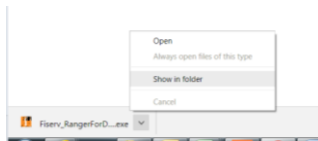
From the icon on the desktop, right click and "run as administrator".



If you are downloading in Chrome, it will look like this, and you will click the arrow in the bottom left corner.

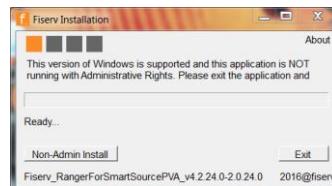


Click show in folder



Right click ranger folder for CX30, click run as administrator

Box will open, click on "Install" (install may take a few minutes), tiff window will open, click on "allow blocked content", close window. Box will open prompting a restart, click on yes. ****Note**, if using a different browser other than Internet Explorer, see Ranger Remote install instructions below before doing restart.



If they do not have admin rights, you will see this box. tech to procede.

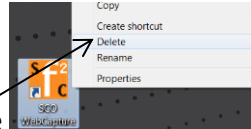
You will need their IT

After the restart, log back in to Windows (computer), plug scanner back in. *****Make sure** Ranger Remote server has started.

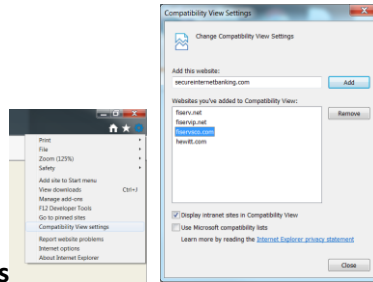
To check if scanner client is communicating with the new software, go to Start, Silverbullet, Ranger/RangerFlex



You should see “silverbullet” splash on the screen and the scanner should turn on, click file and exit.



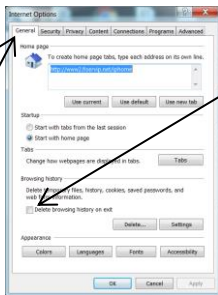
Delete SCO icon from desktop, right click, delete. Open Business Online Banking check compatibility view and trusted sites before they log in. This does not need to be done if they are not using Internet Explorer.



Go to **Tools->Compatibility View Settings**

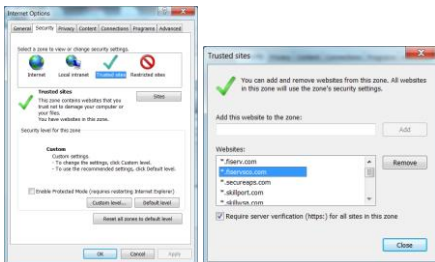
secureinternetbanking.com and *.fiservsco.com should be in compatibility view

When checking trusted sites, make sure the box “Delete browsing history on exit” in unchecked, this is



in the general tab. If it is checked it will take you out of Compatibility View.

Go to **Tools->Internet Options->Security Tab->Trusted Sites->Sites**

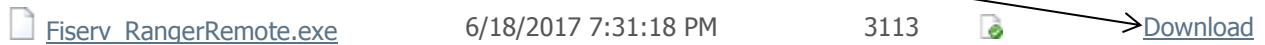


The bank site, secureinternetbanking.com and *.fiservsco.com should be in trusted sites.

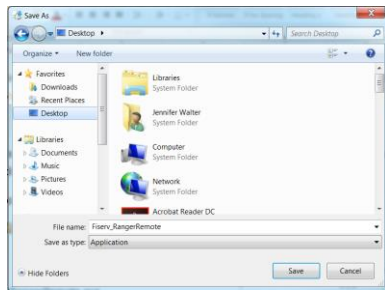
*If client is using Google Chrome, Mozilla FireFox, or Microsoft Edge follow instructions below after downloading scanner driver.

Go back to RangerDriversAndSoftware folder.

Click on [x.Fiserv_RangerRemote](#) then Download



Click on Save as

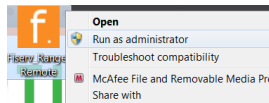


Desktop, Save

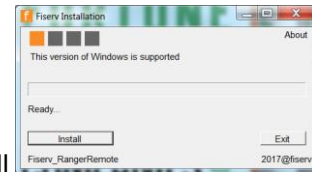
Note, you will need to install the scanner driver before finishing the install for Ranger Remote.

**When scanner installation is complete, click No, OK, Complete and follow instructions below.

Right click Ranger Remote icon on desktop



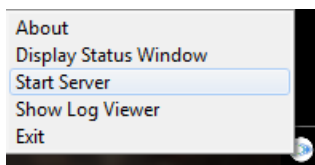
Click install



You will be prompted to do a restart when installation is complete, do restart now.

***You will need to make sure the Ranger Remote server has started.

An Icon will appear in the bottom right taskbar.



Right click the icon, if you do not see **Stop Server** select **Start Server**.